

7 FACT SHEET



Supporting victims and witnesses

We recognise that being a witness can be a very difficult thing to do. We have a victim centred approach and aim to provide practical support to both victims and witnesses of antisocial behaviour and harassment. To make this as easy as possible we ensure that witnesses are supported and are regularly kept informed of what is happening.

When we respond to antisocial behaviour we will assess any risk to the victim or witnesses and take appropriate action to ensure their safety. We will do this by working with other agencies such as the Police, local authority and victim support as necessary. Possible safety measures may include:

- making your home and the immediate environment more secure
- fitting a fireproof letterbox
- temporary or permanent re-housing
- fitting a harassment alarm or panic alarm
- installing portable CCTV equipment.

Useful contacts

Telephone our Customer Service Centre on freephone 0800 111 4013 if you have any concerns during the case.

You should contact the Police if you receive any threats.

Victim Support, their support line number - 0845 303 0900.