



Landscape maintenance

This sets out the standard we aim to provide for our landscape maintenance service. This service applies to former Longhurst & Havelok Homes tenants only. It applies to all residents who pay a service charge for landscaping. The landscape maintenance contract sets out the standard of grounds maintenance that must be achieved and this is monitored with each contractor. These standards will apply throughout the year. Wherever possible we aim to provide a service which helps to maintain and protect the environment. This includes recycling all green waste from our schemes.

Contractor inspections

The contractor will inspect each scheme once every two weeks to assess the works that are required.

Grass cutting

- Litter will be removed from grassed area before cutting will take place.
- Lawned areas will be kept between 10 and 50mm long, all grass cuttings will be removed.
- Meadow grass will be kept between 70 and 120mm long, but grass cuttings will not normally be removed.
- Grass cutting will not take place in extremely wet or dry weather conditions.

General pruning

- Shrubs and hedges overhanging, paths, and roadways will be pruned back on a monthly basis during the growing season.
- All other shrubs will be pruned back annually to reduce top growth.
- All prunings will be removed from site for disposal.

Weed control

- Weeds will be removed from shrub beds and hard surfaces, such as drying areas, and footpaths and car parks belonging to us.
- Weeds will be removed by either mechanical or chemical means.
- Moss will be removed periodically from hard surfaces which present a risk to health and safety.

Litter picking / debris collection

Litter will be removed from shrub beds, out of trees and from grassed areas as part of regular contractor visits. Litter picking also includes the regular clearance of leaves from grassed areas, shrub beds and landscaped areas. Leaves will not be collected from pathways, parking areas or roads. Litter picking does not include the clearance of fly tipping and this should be reported separately to us.

Tree maintenance

Tree maintenance is not covered under this contract. We hold a separate tree register showing the type, location and condition of each tree on communal land. This register is used to plan the long term maintenance of trees on our schemes.

Monitoring

We are aiming to involve residents living on our schemes to help us monitor contractor performance. If you are interested in getting involved please contact us for further details. We meet regularly with our contractors and residents to review performance. We will develop ways of measuring contractor performance so that we can feed this back to you through our magazine.

Longhurst & Havelok Homes is committed to equality and diversity and recognises diversity in all areas of our work. We seek to treat people with respect and deliver services that meet individual need.

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